DoctorsHub24 HealthTech Limited

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doctorshub24.com

Hospital & Diagnostic Partnership Agreement

Institutional Onboarding, DGHS Licensing, Multi-Branch Catalog, Revenue Share & Payout Settlement

Governing Law: Medical Practice & Private Clinics and Laboratories (Regulation) Ordinance 1982 & Rules 1984; DGHS Health Directorate Licensing; Contract Act 1872; Value Added Tax & Supplementary Duty Act 2012.

Jurisdiction & Seat:	Dhaka, People’s Republic of Bangladesh
Operating Markets:	Bangladesh (BD) | Saudi Arabia (SA) | Malaysia (MY) | UAE (AE)
Live Commission Rules:	Consult: Doctor 35% / Hosp 40% / Platform 10% | Labs: Hosp 55...
System Compliance Posture:	Hold: 30m | Retention: 1825 days | Currencies: BDT, USD, SAR,...

EXECUTIVE OVERVIEW

Defines partner hospital & diagnostic center obligations, DGHS/Trade License KYC compliance, live system split (40% consultations, 55% diagnostics), withdrawal settlement rules, and SLA metrics.

1. Scope of Institutional Partnership & Portal Enablement

This Partnership Agreement authorizes the Partner Hospital / Clinic / Diagnostic Center ("Partner") to publish verified branches, departments, doctor schedules, diagnostic lab tests, home sample services, and preventive health packages on DoctorsHub24 HealthTech Limited across supported territories (Bangladesh, Saudi Arabia, Malaysia, and UAE).

2. Statutory Licensing (Ordinance 1982 & DGHS Accreditation)

The Partner warrants that each listed branch holds valid registration and renewal licenses from the Directorate General of Health Services (DGHS), Ministry of Health & Family Welfare (Bangladesh) under the Medical Practice and Private Clinics and Laboratories Ordinance 1982 (or equivalent local health authority license for SA/MY/AE partners), plus valid Trade License, TIN/BIN, and radiation/pathology quality certifications. Full KYC verification (hospitals/kyc.php) is mandatory prior to financial withdrawal.

3. Live Commission Rules & Multi-Service Split

Platform transactions allocate gross patient fees automatically via commission_ledger: (a) Consultations: Hospital 40% / Doctor 35% / Partner/Agent 15% / Platform 10%; (b) Diagnostic Tests & Labs: Hospital 55% / Agent 25% / Platform 20%; (c) Health Packages: Hospital 50% / Doctor 10% / Partner 25% / Platform 15%. Discounts advertised on diagnostic MRP vs. net payable must be honored unconditionally at reception desks.

4. Cash vs. Online Gateway Reconciliation & Withdrawal Settlement

Online payments captured through SSLCommerz, bKash, Nagad, or international cards credit into the Partner wallet ledger as cleared funds and may be withdrawn via hospitals/withdraw.php upon Admin approval (admin/hospital_withdrawals.php). Offline desk-collected appointments marked paid by Partner staff reconcile net Platform facilitation share transparently.

5. Service Quality, Lab Report Turnaround & Anti-Fraud Warranty

Partner labs must issue accurate, pathologist-verified reports within published turnaround SLAs and upload digital copies promptly to patient portals. Duplicate billing, hidden reception surcharges above quoted platform prices, or ghost test invoicing constitute material breach under Consumer Rights Protection Act 2009.

6. Hospital SaaS & International Medical Tourism Coordination

Hospitals subscribing to Clinic Basic or Clinic Growth SaaS plans (hospitals/saas.php) receive branch analytics and priority directory placement. International partners participating in cross-border care agree to respond to Medical Tourism quote & visa invitation requests within 24-48 business hours.

7. Indemnification, Termination & Bangladesh Jurisdiction

Each Partner assumes sole legal liability for clinical negligence, diagnostic accuracy, and facility safety within its premises and indemnifies DoctorsHub24 HealthTech Limited against third-party clinical claims. Either party may terminate upon 30 days notice. Governed exclusively by Bangladesh law with disputes resolved in Dhaka, People’s Republic of Bangladesh.

IN WITNESS WHEREOF, the Parties execute this Agreement in duplicate:

For: DoctorsHub24 HealthTech Limited

_____

Authorized Managing Director
Authorized Signatory & Compliance Officer
Date: _____ Place: Dhaka

For: Partner Hospital / Diagnostic Cen...

_____

Authorized Signature & Seal
NID / BMDC / Passport / TIN: _____
Date: _____