DoctorsHub24 HealthTech Limited

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doctorshub24.com

Doctor Onboarding & Service Agreement

Licensed Medical Practitioner Empanelment, Telemedicine, Commission Split & Chamber SaaS Terms

Governing Law: Bangladesh Medical & Dental Council (BMDC) Act 2010; Medical Practice & Private Clinics Ordinance 1982; Contract Act 1872; ICT Act 2006; Income Tax Act 2023.

Jurisdiction & Seat:	Dhaka, People's Republic of Bangladesh
Operating Markets:	Bangladesh (BD) | Saudi Arabia (SA) | Malaysia (MY) | UAE (AE)
Live Commission Rules:	Consult: Doctor 35% / Hosp 40% / Platform 10% | Labs: Hosp 55...
System Compliance Posture:	Hold: 30m | Retention: 1825 days | Currencies: BDT, USD, SAR,...

EXECUTIVE OVERVIEW

Governs onboarding, BMDC license verification, in-person & video consultation conduct, digital e-prescription authority, live 35% doctor revenue share / SaaS tiers, and payout settlement for Physicians on DoctorsHub24 HealthTech Limited.

1. Parties, Appointment & Non-Exclusive Marketplace Relationship

This Agreement is entered into by and between DoctorsHub24 HealthTech Limited ("Platform") and the undersigned Registered Medical Practitioner ("Doctor"). The Doctor joins the Platform on an independent principal-to-principal basis across operating regions (Bangladesh, Saudi Arabia, Malaysia, and UAE) and retains full clinical autonomy and professional responsibility for every diagnosis, advice, and e-prescription issued.

2. Mandatory BMDC Verification & Qualification Warranty

Pursuant to Sections 22-29 of the Bangladesh Medical and Dental Council (BMDC) Act 2010, the Doctor warrants possession of a valid, unrevoked MBBS/BDS/specialist registration number and academic credentials. Listing activation on DoctorsHub24 remains strictly contingent upon Superadmin KYC & BMDC verification approval (doctors/verification.php). Any suspension, restriction, or disciplinary action by BMDC must be reported to Compliance within 24 hours.

3. Chamber Schedule, Slot Capacity & Unpaid Booking Hold Rules

The Doctor shall maintain accurate weekly schedule blocks, chamber locations, and leave blocks via Doctor Portal (doctors/schedule.php & doctors/app.php). System unpaid checkout slot holds automatically release after 30 minutes. Repeated unexcused no-shows (>10% monthly) may trigger temporary visibility suspension.

4. Commission Split, Consultation Fees & Tax Withholding (TDS)

Under the active system commission rules (consultation/telemedicine), gross collected fees split dynamically as: Doctor 35%, Partner Hospital 40%, Referral/Agent Partner 15%, and Platform Facilitation Fee 10% (packages: 10% Doctor share). Amounts settle in base BDT (with multi-currency public display in BDT, USD, SAR, AED, MYR). Statutory Tax Deducted at Source (TDS) under the Income Tax Act 2023 (Bangladesh) applies where threshold criteria are met.

5. Doctor SaaS Subscription & Clinical Workspace Tools

Doctors receive access to DoctorsHub24 Chamber SaaS tools (Doctor Starter Free or Doctor Pro subscription via doctors/saas.php & pricing.php), including digital booking queue, patient clinical notes (clinical_notes), e-prescription authoring, and review management. Annual SaaS billing receives 15% discount as configured in Admin.

6. Telemedicine Conduct & Prescription Limitations

When conducting video/audio consultations via DoctorsHub24 Video Rooms (doctors/video_call.php), the Doctor shall verify patient identity, review prior uploaded records, obtain recorded telemedicine consent, refrain from prescribing Schedule-X narcotics or banned substances without physical evaluation, and direct red-flag emergency cases immediately to 999 / hospital Emergency.

7. Medical Data Confidentiality & Ethical Non-Solicitation

The Doctor shall protect all patient clinical notes, lab reports, and contact numbers in strict compliance with the Medical Data Security & Breach Response Policy and applicable Cyber Security statutes. Patient data accessed via the Platform shall never be exported for unauthorized commercial marketing.

8. Term, Termination & Governing Law

Either party may terminate with 30 days written notice, subject to completion of already confirmed paid appointments and settlement of pending ledger balances. Disputes shall be resolved amicably within 15 days or referred to binding arbitration in Dhaka, People's Republic of Bangladesh under the Arbitration Act 2001.

IN WITNESS WHEREOF, the Parties execute this Agreement in duplicate:

For: DoctorsHub24 HealthTech Limited

_____

Authorized Managing Director
Authorized Signatory & Compliance Officer
Date: _____ Place: Dhaka

For: Registered Physician (BMDC Verified)

_____

Authorized Signature & Seal
NID / BMDC / Passport / TIN: _____
Date: _____